

Automotive Industry Hungary 2019

PEOPLE

TECHNOLOGY& INNOVATION

600

Automotive CEO Survey

SUPPLIERS

Report on the Hungarian Automotive Industry



THE SURVEY WAS CONDUCTED BY HIPA – Hungarian Investment Promotion Agency

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Róbert Ésik President. HIPA

Foreword

he Hungarian automotive industry has a history of nearly 120 years. Today the automotive industry is the flagship sector of the Hungarian economy, and is constantly growing in terms of sales, headcount and rate of investments. Between 2016 and 2018 the Hungarian Investment Promotion Agency (HIPA) was involved in 265 positive investment decisions in favour of Hungary, representing more than 51,000 new jobs and EUR 11 billion in investment volume. During the last three years the automotive sector in Hungary attracted over EUR 6 billion with the impact of more than 25,000 newly created jobs.

In the meantime, the industry is undergoing a major global transformation characterized by emerging new technologies, increasingly technology intensive production processes, new business models and changing customer behaviour as well as market uncertainties and regulatory challenges.

Considering the importance of the sector in respect to national economic development and from an FDI perspective, and in order to examine and outline the current trends and tendencies in the automotive industry in Hungary, HIPA has conducted the Automotive Industry Hungary 2019 Survey.

Our goal with the survey is to provide a comprehensive overview of the automotive sector in respect to industry trends, HR and supplier related matters. The report also provides some key insights into the expected strategies of industry players in the coming years. Compiling the responses of the automotive leaders is also important to allow us to prepare policy recommendations and proposals regarding improvements in the competitiveness and business environment of Hungary.

During April and May 2019, 49 automotive executives completed the Automotive Industry Hungary 2019 Survey. Subsequent interviews were focused on issues such as the Hungarian business environment, market and technology trends, investment opportunities, relationships between suppliers and OEMs, and HR related matters.

I would like to express our appreciation to the representatives of the companies involved in the Automotive Industry Hungary 2019 Survey for their support and contribution.



SUPPLIERS

PEOPLE

Executive Summary

he automotive industry has evolved significantly over the last decade. A developing business environment, digital technologies and complex changes in customer needs have played a significant role in this evolution. The industry is currently undergoing a significant transformation driven by changes in technology, rapid digitalisation, changing consumer habits and a growing focus on environmental and social responsibility.

Factors such as a decline in vehicle sales in China, uncertainties caused by Brexit, the United States-Mexico-Canada Agreement (USMCA) deal and the US – China trade war may significantly affect the industry. The companies are threatened by the new import tariffs and raw material cost increases. In parallel with these, strict emission reduction policies are being implemented, customer preferences are rapidly changing and the players in the automotive industry are called upon to make continuous technological innovations.

In the field of technology, Internet of Things (IoT) and Artificial Intelligence (AI) will continue to change the automotive sector, while the vehicles of the future will be electric, autonomous, connected and shared.

Suppliers are expected to face several challenges. Slowing growth will put pressure on their financial numbers and create a need to find new ways for their activities and growth. They will have to invest in new technologies and quickly build up new competencies and capabilities. In addition, integrator companies will demand that their suppliers take a bigger role in product development and innovation.

Despite the rapid technological changes, people will remain at the centre of the automotive production system. Employees need totally different skills, knowledge and training than ever before. There is a pressing need for the education system and industry to be closely aligned. The training, development, and education of employees provides benefits for the employer in terms of increased productivity, knowledge, loyalty and contribution from employees.

In summary, during recent decades the automotive industry and its market players have achieved great success and the sector has become one of the main drivers of the Hungarian economy. Hungary has also obtained key references in the area of electromobility and the development of autonomous vehicles, which will help us to ensure that the sector remains future proof in our country. Based on Hungarian expertise, productivity and creativity combined with the favourable location of the country, Hungary has gained a strong position among the best automotive locations in Europe where the industry players are planning for the long term and developing their strategies in line with the transformation of the sector.



reached EUR 26.8 billion in 2018. The export sales of the automotive industry accounted for 34.8% of total export sales of the manufacturing sector in Hungary reaching EUR 24.1 billion. The share of exports in total sales in the automotive sector was around 90%. systems, and automotive electronics, etc. The automotive sector provides 3.9% of total employment. The number of employed persons in the sector amounted to more than 172,500 employees.



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Annual car production is around half a million passenger cars, while engine production exceeds two million engines per year in Hungary.

Production of automotive parts is especially important for the country. Hungary is a regional leader in the production of engines, but significant production bases have been established in the fields of tyre, battery, auto glass, steering systems, power train systems, and automotive electronics, etc.





April and May 2019

about the survey

he survey was conducted during April and May 2019. Participants were asked to complete a comprehensive questionnaire. In addition, in order to gain more valuable insights into the industry, personal interviews were conducted with top-level executives of the majority of the participants.

In total, 49 companies operating in the Hungarian automotive industry participated in the survey, including OEMs, Hungarian and international suppliers as well as engineering companies in Hungary. The total number of employees employed by the respondents reached almost 100,000 people at the end of 2018. The participants in the survey represent every segment of the Hungarian automotive industry and every region in Hungary.





HUF 100-500 billion

more than HUF 500 billion

less than HUF 10 billion

less than 500 employees

501-1,000 employees

The majority ownership is at Hungarian natural person(s)

The majority owner is a company estabilshed abroad



- Technology & Innovation Key trends

The vehicles of the future will be electric, autonomous, connected and shared.



Electric. The development around e-mobility is driven by OEMs, as well as by the continuously changing demands of the consumers and industry strategies of the countries. Sustainable mobility and reduced emissions are at the focus of attention. The speed of transformation to fully electrified vehicle drivelines depends on several factors, out of which the cost element and total cost of ownership are critical.

Autonomous. OEMs and technology companies invest significant amounts in the development of autonomous vehicle technology. Based on this there are major changes in the automotive value chain with a greater pressure on technology providers.



/ ¦ ∖ ()

> **Connected.** In the near future nearly every car will be connected. From powertrains and advanced driver assistance systems to connected services, cars are becoming more connected both internally and externally. Along with connected cars, new digital services and consumer offers will emerge.



Shared. Shared mobility will grow significantly based on changing consumer needs, urbanisation and new technology solutions.

n the survey we placed special emphasis on understanding how the players of the Hungarian automotive sector see the key technological and innovation trends of the automotive industry. Based on the experiences of the personal discussions, there is a high level of uncertainty about how the automotive industry will evolve in the coming years, and how the individual companies should adapt to the changing conditions. The mid-term and long-term role of traditional, hybrid and electrical vehicles is difficult to foresee, and this makes it rather difficult for the industry players to select the right paths for their technology and innovation related investments.

Subsequent to the 2008 crisis, the automotive industry went through a tremendous evolution, which could be observed in respect to the multinational companies operating in the country as well as to their Hungarian suppliers.

67%

of survey respondents stated that robotisation will influence their operation in Hungary

Changes in the industry are mostly generated by the global market, regulatory framework and the sector trends. The most well-known trends are the expansion of electric and hybrid vehicles, and the potential inherent in self-driving technology, and in addition, it is also significantly influenced by the tendencies in respect to car sharing and connectivity. On the one hand, the new trends provide growth potential but on the other hand, related technology shifts are challenging the industry and indicating uncertainty. Further risks are also generated by the global trends having both a direct and indirect impact on Hungarian operations.

Despite this uncertainty, there are several technological and innovation trends that the participants of the survey seem to focus on. Key trends that are considered to influence the operations of the participants are robotisation, the development of efficiency-oriented organizational cultures, the optimisation of internal processes and manufacturing data analysis.

Key Technological & Innovation Trends

Which are the technological and innovation trends that will influence the company's operations in Hungary the most in the coming years?

C

Robotisation

Development of an efficiency-oriented organisational culture

Optimisation of internal operational processes

Big Data – Analysis of manufacturing data

Digitalisation, paper-free operations

Optimisation of supplier processes

Application of Artificial Intelligence

Real-time collaboration, cooperation

In order to keep up with the trends, companies are already implementing or planning technological developments mainly in manufacturing, logistics and IT. In manufacturing, the focus is on robotisation, process optimisation and automation.

Focus Areas in Technological Developments

In which fields does the company plan to make technological developments within the next 24 months in order to make its operations competitive in Hungary?





driver is the increasing level of employment costs. However, due to the high-level one-off investment requirements of robotisation, companies tend to would be required, which would not be reasonable for apply a step-by-step approach, and implement pilot certain products, and might not fit in with the solutions first.

not only in production, but also in reducing scrap and out with minor capital investment and in tandem with waste, as well as in the reduction of administrative Hungarian creativity, and, moreover, could result in a paper work. Automation of production lines and significant shift in efficiency. opportunities to use robot technologies are limited,

n the case of robotisation and automation, the key since not each and every process can be optimised by using machines.

In addition to automation, significant investment strategy of the company. However, process optimisa-Optimisation and digitalisation could be adaptable tion is a valuable opportunity, which could be carried

Key Sources of Information on Innovation

What sources of information does the company plan to rely on within the next 24 months in order to identify opportunities for technological developments and innovation?

Internal ideas for development, structured collection and evaluation of recommendations with the involvement of colleagues Cooperation with clients for development purposes Hiring international advisors and experts within the group Cooperation with higher education institutions in the field of R&D Cooperation with suppliers for development purposes Participation at the fairs Operating an international R&D department Hiring external advisors end experts Cooperation with research institutions in the field of R&D Cluster cooperation and knowledge transfer





The survey demonstrated that besides own employees, the clients, higher education institutions and group level internal advisors are the key sources of information when companies are looking for ideas and possible solutions for technological developments and innovation.

External Cooperation

In respect to the company's future competitiveness, which types of external cooperation do you wish to place the main emphasis on for the sake of business operations and in order to improve the applied technological solutions as well as to introduce new ones?

Cooperation with clients for development purposes Hiring international advisors and experts within the group

in the field of R&D





Research & Development

In the survey we placed special emphasis on understanding the trends in the field of innovation and R&D activities in Hungary.

The dedicated R&D expenditures of the survey participants increased from 2016 to 2018 by 42.2 %. Most of the automotive companies operating in the country with a multinational background have manufacturing facilities with the focus on mass production, value chain management and process optimisation.

More and more companies are establishing their independent R&D business units or engineering service centres in Hungary creating high value added activities.

Hungarian innovation and creative problem solving skills are recognised worldwide. Talented, innovative, open minded and highly qualified experts, technicians, engineers and IT specialist are available in the country, which is a significant decision making factor attracting value added activities to Hungary.

R&D Expenditures Total amount of R&D expenditure according to survey participants



Based on the opinion of the survey participants, the most critical factors that they consider, when they make their decision on the extension of the company's R&D activities (or on the launch of R&D activities) are the availability of a skilled workforce, and the availability of R&D support schemes and tax incentives. In addition, they also take into account the stability of the business environment and the general market conditions.

Critical Decision Factors

in Additional R&D Investments

Which are the factors that you consider to be critical when making a decision on the extension of the company's R&D activities (or on the launch of R&D activities if the company is currently not engaged in such activities)?

- Availability of skilled professionals and labour supply required for R&D activities
 - A predictable, stable business environment

Available R&D support schemes

Business / industry / market trends and opportunities

The problem-solving capabilities of skilled technicians

Tax advantages associated with R&D activities

Opportunity to connect to the company's internal manufacturing activities in Hungary

Opportunity for collaboration with higher education

institutions in the field of R&D The labour costs of skilled professionals

required for R&D activities

An available, R&D supportive infrastructure

At the end of 2018, approximately 4,200 employees worked in various R&D positions at the companies who participated in the survey. According to the participants of the survey, in order to ensure the continuous supply of R&D staff and to increase the available talent pool for further R&D investments,

it would be essential to develop the technical orientation of children already attending secondary schools. In addition, the number of state scholarships for technical studies should be increased, and the R&D infrastructure of the higher education institutions should be further developed.













External Measures

to Ensure Availability of Skilled R&D Staff

Which are the potential measures the company considers to be important when it comes to the provision of a sufficient number of staff with the right qualifications and attitude in the field of R&D?

71

59

57

57

53

37

33

29

24



Developing technical operation in high schools (children between the ages of 14 and 18)

Developing the R&D infrastructure of technical higher education institutions

Increasing the number of students engaged in MSc level technical studies financed through state scholarships

Increasing the number of students engaged in BSc level technical studies financed through state scholarships (orientating them towards engineering professions)

Providing state aid for the cooperation of higher education institutions and market participants in the framework of training programmes

> Organising and promoting the return of Hungarian engineers working abroad

Developing technical operation in primary schools (for children between the ages of 10 and 14)

Providing young Hungarian higher education students engaged in technical studies with state scholarships enabling them to gain experience abroad

> Organising and promoting the relocation of foreign engineers to Hungary

around Hungary.

Although many of the company executives characterized the talented and well trained Hungarian labour force as a clear advantage, because of the constantly changing industrial challenges, the continuous improvement and adaptation of the educational system to the industry needs is also essential at a vocational and higher level. The introduction of dual education laid the foundation of a practice oriented training system based on real industry demands, which must be extended with the involvement of more and more industrial partners.



Location of R&D Activities

within Hungary according to the Survey Participants





In the survey we examined the general trends affecting the labour market of automotive industry players.

etween 2016 and 2018, the statistical staff number of the survey participants increased by around 12%, and has reached almost 100,000 employees. However, the increase in employment seems limited due to the uncertainties in the market conditions. According to the survey results, 59% of the survey participants plan to increase their staff levels in the next 12 months. Based on the received responses, the mid-term investment plans may be reconsidered or modified. The planned increase in staff levels varies from company to company, but there are 8 companies which would like to expand by 101-500 employees, and one company with an expansion plan of more than 500 employees.





Plans for Staff Increase

Does your company plan to extend its staff within the next 12 months? If yes, what would be the extent of the increase?



ogies to achieve higher levels of efficiency in produc- sation. Automation will help remove the repetitive tion and to expand into new markets.

More and more companies are seeking new skills and solving more complex issues with the emphasis on competences to expand their productivity. Based on high value-added activities. The companies stated the responses, technological changes will reduce a that their employees will require significant retraining.

ased on the latest automotive trends, tendencies certain number of workers required to perform certain and the Industry 4.0 approach, companies are work tasks, but companies indicate that automation willing to implement new and emerging technol- will lead to the creation of new roles within the organitype of work and enable employees to focus on

> The following key skill demands were listed by the automotive leaders during the interview



Complex problem-solving





Over 70% of the survey participants employ temporary agency workers in order to increase the flexibility of their delivery capacities. The number of external employees varied year-by-year between 2016 and 2018. At the end of 2018, the number of temporary employees working in Hungary (i.e. Slovakia, agency workers was approximately 15,000.

significantly amongst the survey participants. The employment of foreign employees is common in all kinds of positions from management level to blue- higher salary expectations and resident changes are collar workers. In the case of management and white- the main reasons of employee turnover.

collar positions, the multinational background of the company significantly affects the mix of nationals working at the given company. In the case of bluecollar positions, the traditional sources of foreign Romania, Serbia, and Ukraine) have been expanded The rate of Hungarian and foreign nationals varies with countries such as Russia, Pakistan, India, Egypt, Malaysia and Mongolia.

A significant number of responses highlighted that the



Employee Turnover

What were the major reasons for employees leaving the company?

0%

In order to receive a higher income

Because of changes concerning the employee's private life (e.g. moving)

In order to gain a promotion

Because of the work schedule, timetables

Due to indiscipline or ethical misconduct

Because of working conditions

Because of personal development, in the hope of getting training opportunities

Quality replacement was required

The availability of qualified labour-force and labour costs were among the top location criteria during the location decision process. However, during the last 2-3 years these issues have become the most urgent matters for the automotive leaders in Hungary.

16

16

12

Based on the results of the survey, companies make and plan significant efforts to retain and attract employees.

These efforts include wage development, improvement of internal communication, development of working conditions and organizing team and community building programmes.

The development of applied leadership styles and providing opportunities for personal development are also frequently used measures. In addition, the application of non-standard employment forms (e.g. part-time, remote work) also seems to find its place amongst the employee retention tools within the automotive industry.

Automotive Survey | Hungary, 2019

Employee's decision / Company's decision

39

33

)%	20%	30%	40%	50%	60%	70%	80%	90%
		_				•		90
		•				•		
						71 🔴		

Planned Measures to Retain and Attract Employees

In what areas do you plan to introduce measures in the next 12 months in order to enhance the labour market attractiveness of the company?

10% 20% 30% 40% 50% 60% 70% 80% 90%



Employer branding & recruitment

utomotive industry players voice issues regarding the availability of workers in the Hungarian labour market. According to the responses, they are satisfied with the number of candidates in the case of management and white-collar positions, but have concerns about the number of candidates in the case of blue-collar positions. Small- and medium-size companies seem to have more difficulties attracting candidates.

The individual responses of participants varied significantly based on their size, background and location within Hungary.

Satisfaction with the Number of Candidates To what extent is the company satisfied with the number of candidates applying for advertised, open positions? (**1** = Not satisfied at all, **10** = Completely satisfied)





Employer Branding Activities

What kind of employer branding activities do you carry out in order to make the company known to potential employees on the labour market?

0% 10% 20% 30% 40% 50% 60% 70% 80% 90%



Participation in job fairs - in Hungary

Marketing activities aimed at general branding

Targeted community building via social media platforms

Performing general Corporate Social Responsibility actions

Publication of PR articles

Organising open days regularly

Delivering career guidance presentations for secondary school students

Delivering career guidance presentations for higher education students

Sponsorship of competitions organised for higher education students

> Scholarship Programmes for higher education students

Sponsorship of secondary school student competitions

Sponsorship of academic majors, departments, teachers

Scholarship Programmes for secondary school students

Participation in job fairs - in potential foreign target markets

In order to build their employer brand, participants undertake a broad range of activities. The majority of the respondents participate in job fairs, and perform general marketing activities as well as CSR actions in order to build awareness

92

of their companies in the labour market. In addition, approximately 1/3 of the respondents invest in longer term co-operation with educational institutions, such as sponsorships and scholarships in

higher and secondary education.



Recruitment Activities

What actions does the company take in order to find the potential employees for open positions on the labour market?

Survey participants utilise the available recruitment already started direct recruitment in foreign markets. tools to a relatively high degree. They use the The use of social media platforms and employee traditional channels of job advertisements both online referral programmes is also very common amongst and offline within Hungary, and some of them have the survey participants.

> Publication of job advertisements – online, on Hungarian job portals

Participation in job fairs - in Hungary

Publication of job advertisements - in the local media

Publication of job advertisements - online, on the company's own website

Running an employee referral program

Hiring a headhunter – in the case of management positions

Involvement of student recruitment agencies (with the option of future permanent employment)

> Publication of job advertisements - online, via social media platforms

Involvement of temporary employment agencies (with the option of future permanent employment)

Hiring a headhunter – in the case of white-collar positions

Using an internal candidate database

Running a trainee programme

Publication of job advertisements - in the national media

Hiring a headhunter – In the case of blue-collar positions

Participation in job fairs - in potential foreign target markets

Publication of job advertisements - online, in potential foreign target markets, on foreign job portals

expectations

Publication of job advertisements - in the foreign media

Measuring Employer **Attractiveness**

What tools do you use for tracking the company's level of attractiveness on the labour market?

Almost all survey participants regularly measure employee satisfaction, and collect information on the issues related to attractiveness of the company through exit interviews. External benchmarking is also commonly used to assess the company's competitiveness on the labour market.





18

0% 10% 20% 30% 40% 50% 60% 70% 80% 90%



Monitoring the employees' posts about the company published on social media platforms

Taking part in competitions for employers (e.g. Best Workplace survey)



The survey results demonstrated that the During the personal interviews, many participants satisfaction with the professional competence of mentioned the challenge finding new employees candidates applying for different positions with strong leadership skills (or at least with significantly varies amongst the respondents. In general, in the case of management positions the workers, the most problematic competence areas satisfaction level regarding professional compe- are work discipline and quality orientation. tences is higher for the companies.

leadership potential). In the case of blue-collar

Satisfaction

with the Professional Competence of Candidates

To what extent is the company satisfied with the number of candidates applying for advertised, open positions?

(**1** = Not satisfied at all, **10** = Completely satisfied)



Based on the survey results, permanently unfilled vacancies exist in manufacturing in the case of 62% of the survey participants, while approximately 30% of the respondents emphasise that more effort is or electrical engineering. More recruitment efforts needed to fill vacancies in quality assurance and are needed to find employees for blue-collar logistics. In parallel, only a few survey participants have difficulties finding new employees in the field of support functions e.g. IT, HR, procurement, wheeler, warehouseman) counting and finance.

Permanent vacancies in white-collar positions often connected with the significant need for higher education degrees with a specialization in mechanical positions, i.e. candidates with a vocational school background and specific vocational background (e.g.

Areas with Unfilled Vacancies

Which are the areas of the company that have permanently unfilled vacancies due to the lack of appropriate applicants?





ll of the companies that were surveyed emphalimited resources to support training activities; theresise the importance of the education and knowlfore, they have limited availability for a talent pool. edge of the employees to ensure a skilled labour Electronics and software will play a major part and force. Core competences required for remaining form a significant value of the car, therefore, it will successful are changing very quickly. The supply of require new competences of the automotive engiskilled labour is tightening in Hungary. There is a neering. The industry will experience a significant significant level and number of cooperation with shift with the focus on software and electronics engieducational institutions but mainly with higher educaneering skills. tion. Expectations and focus regarding vocational insti-Technical universities, the dual-education system and tutions will become stronger, and more intensive apprenticeships provided by automotive companies cooperation will be needed in the future. In this respect have excellent results in the industry: the highly the difference between the multinational automotive qualified workforce and world-class engineering players and Hungarian SMEs is significant. Large stimulate the technical level and capability of the corporates are more active in different cooperation automotive industry in Hungary. fields with educational institutions, while SMEs have

Participants in the survey have already started participating in dual training programmes sponsored initiatives to engage in the competence development of potential candidates before employment. 2018-2019 has not reached 400 students. In the case Approximately 2/3 of the participants run dual training programmes with higher education institutions. school students participating in the dual training However, in order to put the level of co-operation into perspective, the total number of academic students

by survey participants during the academic year of of secondary education, the number of secondary programmes during the academic year of 2018-2019 has exceeded 1,100 students.



Competency Development (Before Hiring)

What preliminary actions does the company take to bring the competence of future candidates applying for a certain position closer to the expectations of the company as much as possible?

> Running dual training programmes together with higher education institutions

Running dual training programmes together with secondary education institutions

Conducting presentations, workshops and seminars integrated into the processes of higher education

> Organising non-accredited preparatory and training courses

Organising accredited preparatory and training courses (e.g. trainings accredited by the National Qualifications Register of Hungary [OKJ])

> Running training workshops for secondary school students

Conducting presentations, workshops and seminars integrated into the processes of secondary education

> Dedicated training programmes (with a duration of at least 6 months) for higher education students

> Dedicated training programmes (with a duration of at least 6 months) for secondary school students

Almost every kind of training and development method is commonly used, including onboarding, as well internal and external training. Even management coaching and team coaching is widely applied.



Competency Development (Employees)

What actions does the company take in order to make the professional competence of existing employees meet the current and emerging expectations of the company?

90%

Internally organised. personal professiona training courses (professional, for the development of technical competence)



Supporting the employees participation in conferences

84%

Ensuring participation in externally organised, personal professional training courses (professional, for the development of technical competence)

65%

Management coaching

57%

Provision of professional e-learning training courses

49% Team

coaching

16% Supporting involvement in technical research projects

20%

Automotive Survey | Hungary, 2019

90%

Supporting employees in obtaining a higher education degree (while working)

Organising internal skills development trainings

84%

Organising language courses

> Running an onboarding

programme

76%

86%

Supporting

in external skills

employees' participation

development trainings

67%

Supporting the employees' participation in accredited trainings and courses (e.g. trainings accredited by the National Qualifications Register of Hungary [OKJ])

20%

Running companyspecific training programmes together with secondary schools

Running company-specific training programmes together with higher education institutions







Competitiveness

In your opinion, to what extent do national suppliers participate, and how competitive are they in the supply chain of large companies in Hungary?

(**1** = Strongly disagree, **10** = Strongly agree)

5.9

4.6

Hungarian companies'

obstacles to the further

growth of market share

pricing issues are the main

capacity issues in the field obstacles to the further

4.8

It is possible to increase domestic supplier chains

4.0

The ratio of the Hungarian suppliers in the domestic supplier chains shows strong growth

4.2

Hungarian companies' capacity issues are the main obstacles to the further growth of market share

Hungarian companies' quality issues are the main obstacles to the further growth of market share

4.3

ased on the results of the survey, there are several risks associated with Hungarian suppliers that limit the level of potential cooperation within the automotive supply chain in Hungary.

The main risks that are to be considered by multinational players are related to the labour force, manufacturing capacity and product development capabilities. In addition, there are still risks to be taken into account related to product and service quality. Meanwhile, the financing risk on the part of Hungarian suppliers seems to have a lower relevance.

Key Risks to be considered in respect to the Hungarian supply chain

- Problems concerning the labour force Lack of product development
 - Price
 - Manufacturing capacity
 - Quality of the product
- Company policies of business owners/management
 - Capacity problems
 - Quality of additional services
 - Lack of business relations
 - Complexity of the product
 - Financing (banks/tendering)
 - Tax system
 - Marketing, advertising





Areas for Development

Areas where the Hungarian supply chain should be developed to increase competitiveness

he main areas where the Hungarian suppliers should be developed in order to increase their competitiveness are manufacturing capacity, product development, quality, price and shipping accuracy. In addition, Hungarian suppliers have room for improvement in their customer relationship management practices. Based on feedbacks received during the personal interviews, management and negotiation skills need to be further developed.





Customer Portfolio

How typical is it among Hungarian suppliers that they have a small number of customers, or only one single customer?

> hose Hungarian suppliers who manage to gain a position within the supply chain of a multinational automotive player, are often heavily exposed to the buying power of their clients, as they usually supply only to one or a few customers.



Due to the dependence on one or a few customers, Hungarian suppliers are also significantly exposed to any negative economic trends affecting the automotive industry. As a result, if the current negative expectations about the economic trends in the automotive industry become real, it will affect the Hungarian suppliers to a higher extent.

Automotive Survey | Hungary, 201



Not typical

Typical, but not for the whole supply chain

41%

Somewhat typical, decreasing tendency

Suppliers **Developements**

ased on the results of the survey, during the last years the majority of the Hungarian suppliers have made limited efforts to increase their competitiveness by implementing various IT systems to support their operations. As a result, these companies are lagging far behind in the latest technology and digitalisation trends. According to the survey participants, even the enterprise resource planning systems (ERP) or the production planning systems (PPS) are not commonly used amongst the Hungarian suppliers. Based on the personal interviews, Hungarian suppliers often minimize their investment in the field of IT, as they would like to minimize the associated one-off financial investments (mainly due to bad experience with similar investments during the economic crisis in 2008-2009).



IT Systems

Most commonly used IT systems by Hungarian automotive suppliers



ERP Enterprise Resource Planning





PPS Production Planning System

MES Manufacturing Execution System

PLM Product Lifecycle Management

12%

According to the survey participants, Hungarian suppliers have already realized the importance of the new technology trends (like digitalisation, robotisation, big data analysis) shaping the future of the automotive industry.

However, they are lacking the necessary level of information on the trends, and they have not started to formulate their own business strategy to adapt to the forthcoming changes.

A few pilot projects have already been implemented mainly in the area of robotisation (in order to replace the more expensive labour force with robots), but these projects are relatively rare compared to the intensity of similar developments in the case of multinational counterparts.

Adaptation to Key Industry Trends Use of digitalisation, robotisation and big data analysis

by Hungarian automotive suppliers

6% These techniques are not known at all in the supplier chains 🗣

8% The company has a well-developed strategy for implementing these techniques, but no actions taken

10% The company already has the required resources and the support of the management at its disposal

12% There is no interest in these topics from the suppliers' side

63% There is interest, but there is not enough information for preparing a strategy

ased on the personal interviews, the intention were established in the 1990's, and the owners – key to cooperate with universities and research management members – have already reached a institutes in the area of R&D and innovation is senior age. The process of generation change, More than half of the survey participants have

limited (mainly at an interest level), therefore it has not however, is not easy, and a very limited number of been incorporated into the business strategy of the successful handovers can be seen as a good practice. Hungarian suppliers. A key challenge affecting the Hungarian suppliers is already encountered business issues originating from the issue of generation change. Many companies generation change.

Visibility of Obstacles to Generation Change

Can you detect any obstacles related to generational change in the case of Hungarian suppliers?

here is an increasing level of need for external support in generation change for Hungarian suppliers, based on the personal discussions with survey participants.

Management coaching, sharing of best practices and facilitation of discussions between business owners in similar situations seem to be the most expected external support.







HIPA Introduction



Hungarian Investment Promotion Agency (HIPA) is the national investment promotion organisation of Hungary governed by the Ministry of Foreign Affairs and Trade.

We contribute to the economic development of We are also responsible for the government managing body of the VIP cash subsidy system

HUNGARY SMART. AMBITIOUS. COMPETITIVE.

Investment Incentives

VIP cash subsidy is a non-refundable, post-financed regional investment aid, based on the individual decision of the Hungarian Government. The amount of subsidy – influenced by the number of jobs created by the implementation of the investment, and the development of the region where the project will be implemented combined with development tax allowance and further regional investment aids is up to the maximum aid intensity threshold, depending on the location of the investment:



Legal background, application

VIP cash subsidy is regulated by Gov. Decree No. 210 of 2014 (VIII. 27). The incentive procedure – managed within the framework of the one-stop-shop service system of HIPA – commences with the submission of an application form (request list) describing the investment to be subsidized.

Forms of investment, conditions and eligible costs

The VIP cash subsidy system is designed to enhance multiple investment aims; the subsidy could be provided for asset investments, job creation investments, investments aimed at the creation or expansion of a regional shared service centre, technology-intensive investment and R&D projects. The aim of the investment to be subsidized determines those indicators (activity, number of new jobs, investment volume, and effect of the investment on net sales revenue or wages), which shall be met for eligibility in respect to the subsidy, depending on the location of the project.

Asset investment

Asset investment: eligible costs for an asset investment include the purchase of the plot. construction costs or building rental fee (during the implementation period), infrastructural costs, the purchase of new equipment and machines, intangible assets, etc.

Technology-intensive investment

maximum regional aid intensity of the region The aim of the subsidy for technology- intensive (20%/25%/35%/50%) selected as the location of investments is to support high value-added the investment. The eligibility criteria for a VIP investments without creating new jobs. Those cash subsidy for technology-intensive investment companies who already have 100 employees in is to invest at least EUR 20 million and to achieve Hungary and are considering technologya 30% increase in revenue and/or wage costs intensive investment have the opportunity to benefit from VIP cash subsidy up to 3/4 of the within a four-year period.



Job creation investment

The eligible costs are 24 months of salary and contribution towards the newly hired employees within a three-year-period.

Investments targeting the creation or expansion of a regional service centre

The activities to be performed by the investor company as a result of the subsidized investment - creating at least 50 new jobs - shall comply with the activities listed in Annex 1 of Gov. Decree No. 210 of 2014 (VIII. 27.). Asset or personnel related costs could be considered as eligible in the case of regional service centres.





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WE CAN OFFER VIP Cash Subsidy FOR R&D

he newly-introduced objective of the post-financed cash incentive system effective from 1 January 2017 is to promote the R&D activity of large enterprises and the creation of R&D competence centres in Hungary. The incentive scheme provides the opportunity to grant aid for R&D projects implemented in Budapest and in other parts of Hungary.

The level of the cash incentive is based on several factors in relation to the R&D projects, namely, the location of the project, cooperation of the company with research partners, ownership of industrial property protection, etc. The amount of the incentive is also influenced by the level of commitments to be made by the company as a result of the realization of the R&D project.



25%

Within the framework of the VIP cash incentive scheme, the aided R&D project shall include exclusively industrial research and/or experimental development activity. The content of the project in respect to the type of the R&D activity shall be supported with an R&D qualification. In order to be eligible for the incentive, the eligible project cost – costs in connection with the R&D project to the extent and for the period of the project, namely, the depreciation of assets, rental fee, material and contract research costs (up to 25-25% of the total costs), personnel related expenditures, – shall reach the threshold of EUR 3 million, within a period of 1-3 years. The realization of the project shall result in the increase in the R&D headcount of the company by 25 persons and the ratio of highereducated employees within this new R&D headcount shall come to at least 50%. The headcount related commitments shall also be maintained for a minimum period of two years after the completion of the project.



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Supplier Services

and geographical location of suppliers play an increasingly important role when choosing the location of an investment project. It is Business to Business negotiations and foreign also common in the automotive sector, that the exhibitions, both in Hungary and abroad. added value by suppliers in the final product is We think it is important that the skillset of the Hungrowing increasingly.

Therefore, at HIPA, we pay special attention to the ing partners who wish to cooperate with them, supplier-related demands of our investing partners therefore, our supplier development programme is so that Hungarian enterprises can be present in as many numbers as possible in the added value chains of the multinational corporations.

We are ready to provide our partners with a most significant for the supplier chain. complete picture about Hungarian suppliers in a We believe that our work would help both sides given sector at the earliest stage of the investment of the automotive industry in Hungary and that project. Later, we support the expansion of the added-value chain of the investor by presenting actual supplier's profiles in Hungary.

e experienced that the quantity, quality Our task is to effectively connect corporate partners with possible Hungarian suppliers. To facilitate this we create deal opportunities at

> garian suppliers meet the demands of our investan on-going one. We organize our training courses in close cooperation with our investor partners in order to locate the top-priority topics that are the

closer cooperation would result in mutual enrichment for our corporate- and supplier clients as well.



It was already the fourth time within the programme proved its efficiency: according to we organized training courses for Suzuki Hungarian suppliers were involved in training management, and environmental protection, attended by more than 400 employees. (László Urbán, Deputy CEO of the Magyar The part realized so far of our educational Suzuki Zrt.)

{}} For **INTEGRATORS**



Market information

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Creating a clear picture about the current state of the Hungarian supplier background before the investment decision

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Supplier database

Extended database about the companies in Hungary with active connections and references to the automotive sector.

B2B meetings HIPA helps creating the possibility for actual meetings between integrators and suppliers

Supplier development trainings

Quality and efficiency are equally important when entering into the added value chain. That's why we organizes supplier development programmes together with our OEM and Tier1 partners.



framework of the cooperation with HIPA that the feedback of our suppliers who participated in the training, the improvement in efficiency suppliers who were chosen beforehand. Forty and quality and the boosting of innovative activity can be measured with them, so their related to quality assurance, innovation management and effectiveness also improved.



For **INTEGRATORS & SUPPLIERS**



Exhibitions

Creating opportunity for the Hungarian suppliers to appear on the multinational fairs and trade shows



Supplier Forums Enhancing

horizontal and vertical connections among our partners

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Survey Respondents Thank you for your co-operation

